

# **Parent Expectations**

*(As of August 2021)*

**1. Communication:** By enrolling in lessons at The Conservatory, you accept responsibility to check and reply to all communications regarding your lessons, including by phone, voicemail, mail, email, text messages and messages from Pike13.

It is the responsibility of the parent or adult student to be aware of all school activities, recitals, extra classes, dates and times of school openings and closings.

It is the responsibility of the parent or adult student to keep their contact and payment information current in their Pike 13 account.

The Conservatory is not responsible for families who do not set up their Pike13 account and do not save Conservatory email addresses to prevent school emails from being delivered to a junk folder.

**2. Communication with Minors:** For the safety of our students, students under 18 and Conservatory teachers are prohibited from communicating with each other without including the parent on all emails, text messages, social media, or any other forms of communication.

**3. Tardy Arrival:** Students arriving late will not have their lesson time extended. Students arriving late by more than half of their lesson period will be considered absent.

**4. Student Illness:** No students should attend lessons when sick (ie fever, nausea, vomiting, etc). The Conservatory reserves the right to dismiss a student from a scheduled lesson if the student arrives at that lesson exhibiting symptoms of illness. Parents can request that an in-person lesson be given as a virtual lesson. Advance notice must be given to give the teacher enough time to switch the lesson.

## **5. Waiting Room Areas**

The waiting areas are provided for your enjoyment, but quiet needs to be maintained in these areas to not disturb ongoing lessons. We kindly request that:

- Devices with sound be kept turned off or used with headphones.
- Phone calls should be taken outside.
- Young children need to be always monitored.

**6. Use of Studios:** Unoccupied studios are not open for parents or students to use without explicit permission from the front desk staff.

**7. Supervision of Minors:** To ensure your child's safety, please pick up students promptly after lesson time. The Conservatory faculty and staff do not supervise children waiting to be picked up. Children are under supervision during their instruction time only. All waiting students are required to wait inside the building.

**8. Best Instrument Possible:** We encourage parents and adult students to speak with your teacher about the best instrument for the student. Quality instruments make a difference in a student's progress and motivation.

**9. Be A Cheerleader:** Positive interest and support from parents is essential for a student's growth and feelings of success. Your interaction and approval is invaluable!

**10. Attend A Lesson:** Parents are encouraged to attend lessons any time; we recommend attending a lesson once every month. This will help to keep you up to date of your student's progress, accomplishments, and struggles.

**11. Purchasing Music:** Photocopying music violates most copyright laws. It is permitted in some cases to photocopy sheet music for your teacher or for your accompanist as long as you, the "copier", owns an original copy of the music. Parents and adult students are responsible for obtaining legitimate, original copies of your music.

Required books can be purchased from local music stores, Amazon.com, or any other on-line sheet music store.

**12. Release:** Any photographs, audio or videos of students or families at The Conservatory facilities and/or events may be used in promotional publications, website or press releases. There will be no compensation for the release.